

## Bibliography ODKM720 - Technology

- Baker, K. S., & Bowker, G. C. (2005). Information ecology: open system environment for data, memories, and knowing. *JIIS Journal of Intelligent Information Systems*, 29(1), 127-144.  
[http://interoperability.ucsd.edu/docs/05BakerBowker\\_JIIS\\_final.pdf](http://interoperability.ucsd.edu/docs/05BakerBowker_JIIS_final.pdf)
- Bower, J. L., & Christensen, C. M. (1995). Disruptive technologies: catching the wave. *Harvard Business Review* (January/ February) p43-53
- **Bowker, Geoffrey & Star, Susan Leigh (1999)** Sorting things out: Classification and its consequences. Cambridge, MA: MIT Press. ISBN: 0262024616  
<http://www.ics.uci.edu/~gbowker/classification/>
- **Brafman, Ori, & Rod A. Beckstrom. (2006).** The starfish and the spider : the unstoppable power of leaderless organizations. New York: Portfolio.
- **Brown, J. S. and P. Duguid (2000).** The social life of information. Boston, Harvard Business School Press. ISBN 0585369356
- **Brown, B. A. T., Sellen, A. J., & O'Hara, K. (2000).** A diary study of information capture in working life. Paper presented at the ACM Conference on Human Factors in Computing Systems CHI, The Hague. 438- 445
- **Brynjolfsson, E., & Hitt, L. M. (1998).** Beyond the productivity paradox. *Communications of the ACM*, 41(8), 49-55.
- **Brynjolfsson, E., & McAfee, A. (2012).** Winning the Race With Ever-Smarter Machines. *MIT Sloan Management Review*, 53(2), 53-60.
- Buckland, Michael K. (1991). Information As Thing. *JASIS: Journal of the American Society of Information Science*, 42(5), 351.
- **Bush, Vannevar (1945, July).** As we may think. *The Atlantic Monthly*, 176, 101-108. <http://www.theatlantic.com/doc/194507/bush>
- **Carr, Nicholas G. (2003).** IT Doesn't Matter. *Harvard Business Review*, 41-49. [http://www.roughtype.com/archives/2007/01/it\\_doesnt\\_matter.php](http://www.roughtype.com/archives/2007/01/it_doesnt_matter.php)
- Davenport, T. H. & Beck, J. C. (2001). The Attention Economy: Understanding the New Currency of Business. Harvard Business School Press. ISBN 1-57851-441
- Davenport, T. H. & Prusak, L. (1997). Information ecology : mastering the information and knowledge environment. New York: Oxford University Press. ISBN: 0195111680
- Gathman, E. (2007). Cell Phones. In *Evocative objects : things we think with*. Turkle, S. (Ed.) Cambridge, Mass.: MIT Press. ISBN: 9780262201681
- **Gerber, Elizabeth M. (2012).** Tech break ups: a research method for understanding technological attachment. *interactions*, 19(5), 26-30.
- **Gladwell, Malcolm. (March 25, 2002).** The social life of paper *The New Yorker*, 92.

[http://www.newyorker.com/archive/2002/03/25/020325crbo\\_books](http://www.newyorker.com/archive/2002/03/25/020325crbo_books)

- **Goldhaber, Michael H. (1997)**, "The Attention Economy and the Net", First Monday Vol 2 (4) - 7 April 1997  
<http://firstmonday.org/ojs/index.php/fm/article/view/519/440>
- IBM Center for the Business of Government (2011). From Data to Decisions: The Power of Analytics. November. <http://www.businessofgovernment.org/report/data-decisions-power-analytics>
- Kiron, D. (2012). The Amplified Enterprise: Using Social Media To Expand Organizational Capabilities. MIT Sloan Management Review, 53(2), 1
- Kotter, J. P. (1982). What Effective General Managers Really Do. Harvard Business Review, 60(6), 156. <http://hbr.org/1999/03/what-effective-general-managers-really-do/ar/1>
- **Lampland, M. (2010)**. False Numbers as Formalizing Practices. Social Studies of Science, 40 (3), 377-404 <http://sss.sagepub.com/content/40/3/377.abstract>
- **Lampland, M., & Star, S. L. (2009)**. Standards and their stories : how quantifying, classifying, and formalizing practices shape everyday life. Ithaca: Cornell University Press. ISBN: 9780801447174 Chapter 1
- Malhotra, A., & Majchrzak, A. (2005). Virtual Workspace Technologies. MIT Sloan Management Review, 46(2), 11-14.
- McKemmish, Sue (1996) "Evidence of Me" Archives and Manuscripts, 24 (1) 1996. <http://www.infotech.monash.edu.au/research/groups/rccg/publications/recordscontinuum-smckp1.html>
- Mintzberg, H. (1971). Managerial work: analysis from observation. Management Science, 18(2), B97.
- Norman, D. A. (2002). The design of everyday things NY: Basic Books.
- **Olson, J. S., & Olson, G. M. (2014)**. How to Make Distance Work Work. interactions, 21(2), 28–35. doi:10.1145/2567788
- Preece, J., & Schneiderman, B. (2009). The Reader-to-Leader Framework: Motivating Technology-Mediated Social Participation. AIS Transactions on Human-Computer Interaction, 1(1), 13-32. <http://aisel.aisnet.org/thci/vol1/iss1/5>
- Riopelle, Kenneth et al. Chapter 11: Context, Task, and the Evolution of Technology Used in Global Virtual Teams. in Gibson, Cristina B., & Cohen, Susan G. (2003). Virtual teams that work : creating conditions for virtual team effectiveness. San Francisco: Jossey-Bass.
- **Ross, Jeanne W. & Weill, Peter (2002)** "Six IT Decisions Your IT People Shouldn't Make." Harvard Business Review, Nov 2002.
- Ross, Jeanne W. and Beath, Cynthia M. (2002) Beyond the Business Case: Strategic IT Investment. MIT Sloan Management Review, Winter, Vol. 45, No. 2, pp. 51-59.
- Ross, Jeanne W., and Beath, Cynthia M. (2008) "Campbell Soup Company:

Harmonizing Processes and Empowering Workers." MIT Sloan CISR Working Paper, no. 374, June 2008. <http://dspace.mit.edu/handle/1721.1/68551>

- Sellen, A. J., & Harper, R. H. (1997, 22 March). Paper as an analytic resource for the design of new technologies. CHI97-ACM Conference, Atlanta, Georgia. p 319-326.
- Shapiro, Carl, & Varian, Hal R. (1998). Information rules : a strategic guide to the network economy. Boston, Mass.: Harvard Business School Press. ISBN: 087584863X
- Siebdrat, F., M. Hoegl, & H. Ernst. (2009). How to Manage Virtual Teams. MIT Sloan Management Review, 50 (4), 63.
- Teo, Thompson S. H., Rohit Nishant, Mark Goh, & Sameer Agarwal. (2011). Leveraging collaborative technologies to build a knowledge sharing culture at HP Analytics. MIS Quarterly Executive, 10 (1), 1-18.
- **Turkle, S. (2011). Alone together** : why we expect more from technology and less from each other NY: Basic Books. ISBN: 9780465010219 - <http://www.alonetogtherbook.com/>
- Turkle, Sherry (2007). Evocative objects : things we think with. Cambridge.: MIT Press.
- Weick, K. E. (2001). Making sense of the organization. Oxford, UK: Blackwell Publishers.
- **Wenger, E. C., White, N., & Smith, J. D. (2009).** Digital Habitats: stewarding technology for communities. Portland, OR: CPsquare.
- Wheatley, M. J. (2006). Leadership and the new science : discovering order in a chaotic world (3rd ed.). San Francisco, CA: Berrett-Koehler. ISBN: 1576750558
- Whittaker, S., Frohlich, D., & Daly-Jones, O. (1994, Apr 24 - 28). Informal Workplace Communication: What Is It Like And How Might We Support It? Paper presented at the ACM CHI Conference Boston.  
<http://dx.doi.org/10.1145/191666.191726>